



CERTIFIED INFORMATION SECURITY AWARENESS MANAGER (CISAM)

COURSE OVERVIEW

Certified Information Security Awareness Manager (CISAM) is a 2 days hands-on training and certification programme that provides the essential know-how, enabling information security professionals to develop and manage an effective security awareness programme for their organisation

COURSE OBJECTIVES

- Identify the “As-Is” state of your organisation’s awareness and competence levels;
- Understand the difference between awareness, training and education;
- Build and maintain a comprehensive awareness and competence programme, as part of an organisation’s information security program;
- Identify awareness, training and competence needs, develop a training plan, and get organisational buy-in for the funding of awareness and competence programme efforts;
- Select awareness, training and competence topics;
- Find sources of awareness and training materials;
- Implement awareness and training material, using various methods;
- Evaluate the effectiveness of the programme;
- Understanding and overcoming the obstacles to success;
- Update and improve the focus of technology and organisational priorities change; and
- Create an effective social engineering assessment programme.

TARGET PARTICIPANTS

- Information security officers / ISMS managers
- C-level executives
- Security auditors, risk and compliance managers
- Training managers / Human resource managers
- Anyone responsible to plan and execute security awareness program



COURSE OUTLINE

Introduction

- The difference between “awareness” and “behavior”
- The elements of risks and analysis on why humans are the weakest link
- The learning continuum: awareness, training and education

Designing an Awareness and Competence Programme

- Structuring an organizational awareness and training programme
- Conducting awareness and training needs assessment
- Developing an awareness and training strategy and plan
- Establishing priorities
- Setting the bar
- Funding the security awareness and training programme

Developing Awareness and Competence Material

- Developing awareness material: selecting topics and sources of awareness materials
- Developing training material: a model for building training courses and sources for training courses

Implementing the Awareness and Competence Programme

- Communicating the plan
- Various techniques for delivering awareness material
- Reinforcement of learning

Post-Implementation

- How to monitor compliance
- Evaluation and feedback
- Using metrics to measure the impact of the awareness programme, including how to effectively run phishing assessments
- Managing change

Overcome Obstacles to Success

- Obstacles to success
- Critical success factors

COURSE FEES:

RM 2199
(Excluding GST)

10% Discount
For more than 3 participants
from a single organisation